



Date: June 14, 2019
To: Customers of Long Beach Water Works impacted by seasonal service delay
for west summer water line
Subject: Implementing the Action Plan for aboveground watermain along Lakeshore Road

DEAR RESIDENT,

We are implementing plans to construct an aboveground water distribution system for properties connected to the west summer water line along Lakeshore Road west of Augustine Road. The installation work will proceed quickly next week following the careful planning of construction logistics, disinfection of the water line, and connection to the live water system all in accordance with Provincial regulations.

The new aboveground watermain will run beside the ditch on the south side of Lakeshore Road with protected crossings at driveways and laneways. Individual aboveground water service lines will connect to existing private buried water service lines at the nearest suitable location to the ditch to minimize impacts to private yards.

Individual customers will be contacted by phone if the service line is required to run aboveground through private property to connect to the private plumbing system. Otherwise the service connection will be made at a suitable roadside ditch location without further notification.

Residents are kindly asked to please avoid damaging or altering the aboveground water system in any way. Please report any issues with the water system to:

During business hours (Mon-Fri, 8 am-6 pm)

Gillian Dumencu at 1-613-599-6474 x314

After hours emergencies

Follow recorded directions 1-800-704-4188

We have modified our original action plan communicated to residents on May 31. The aboveground system currently being installed will remain operational for the duration of the season, including regular inspection, maintenance and water sampling, until approximately October 31, 2019. In the meantime, we will move forward with the detailed engineering design and approvals for a new permanent buried watermain that will improve water pressure and reliability to all customers moving forward.

BOIL WATER ADVISORY IN EFFECT

Please note that a Boil Water Advisory remains in effect for the Long Beach water system. Refer to attached recommendations for handling water during a boil water advisory. If you have any further questions about safe use of water, please contact the Niagara Regional Public Health Department at 905-688-3762 or 1-800-263-7248.

As always, thank you for your patience.

Sincerely,

Gillian Dumencu
Manager of Utilities | Clearford Water Systems
Phone: 613-599-6474 x314
Email: gdumencu@clearford.com

NOTICE TO BOIL WATER ISSUED: October 15, 2018
LONG BEACH WATER SUPPLY. REMAINS IN EFFECT UNTIL FURTHER NOTICE

Recommendations

The water should not be used for: drinking, preparing food, oral hygiene, washing/rinsing cutlery, dishes, glasses and cups, and bathing young children (who sometimes drink bathing water) making infant formula and juices, making ice. For these purposes, boiled water or bottled water should be used. The elderly, infants, and those with weakened immune systems may be at greater risk.

What should I do?

- Bring your water to a rapid boil for at least one minute (or you may use bottled water) and allow it to cool before using it to:
 - Drink
 - Gargle, spray or brush teeth, or rinse dentures
 - Wash fruit, vegetables, and other food; and
 - Make ice, juices, puddings, or other mixes
 - Baby food or formula should be prepared using only bottled water

- For bathing and washing:
 - Adults, teens and older children can still use tap water for baths and showers.
 - Young children can be given sponge-baths instead of tub baths or showers
 - Do not swallow any tap water used for showers and baths

- Dishwashing:
 - Wash your dishes in a soapy solution, rinse and place them in a half filled sink of water with two tablespoons of household bleach. Let dishes air dry. Households with a hot/sanitizing cycle may be used; they safely disinfect dishes.

- Laundry:
 - Do laundry as normal

- If you or someone in your family becomes ill, you should:
 - Immediately obtain medical advice for the elderly, infants, and those with weakened immune systems
 - For others, obtain medical advice if diarrhea persists for more than 48 hours