



Date: June 21, 2019
To: Customers of Long Beach Water Works impacted by seasonal service delay
for west summer water line
Subject: Update on the Lakeshore Road action plan

DEAR VALUED CUSTOMER,

The revised timeline for having the aboveground water system connected for all customers is Friday, June 28.

Work this week has been delayed because utility locates (gas, hydro, telecommunications) were not executed by a third-party provider. Health and safety regulations prohibit field work without these locates, so there has been no alternative for us to proceed in the meantime.

Installation of the watermain will begin on Monday, June 24, including excavation of narrow trenches across driveways within the road right-of-way (south side of Lakeshore Road only) to bury the water line and protect it from traffic. The trenches will be rehabilitated with compacted soil and granular material for a smooth transition to the existing driveway surface.

There will be brief intermittent periods of no access to individual driveways as our crew completes the work between the dates of June 24 to 27, 2019. Work will start at the intersection of Lakeshore and Augustine Roads and proceed westward. Please keep an eye out for traffic control measures to keep workers safe.

We recognize the considerable inconvenience and frustration that this extended delay in service has caused for residents, and appreciate the patience and support of the community as we continue working to improve service for a more reliable water system.

VISIT THE LONG BEACH WEBSITE

We have created a new customer website with the latest updates about the status of service and improvement projects for the Long Beach water system. If you have any ideas for information you would like to see on the website, please let us know.

Long Beach Waterworks website: www.clearford.com/longbeach

Sincerely,

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