



Date: October 28, 2019
To: Customers of Long Beach Water Works
Subject: Seasonal Water Service Shut-Down and Update

DEAR CUSTOMER,

The Operator will be turning off the seasonal water service lines at the Long Beach water system on Monday, November 4, 2019. We will have staff on site that week to complete the seasonal decommissioning procedure.

Please make arrangements to ensure that your property's plumbing is safe for the winter to avoid freezing pipes and property damage. Clearford is not responsible for plumbing-related damage on private property.

If you have any immediate concerns about your seasonal water service during the shut-down, please contact:

Michael Davis, Overall Responsible Operator
416-388-9349

Clearford Waterworks Office
519-542-7900

BOIL WATER ADVISORY IN EFFECT

A Boil Water Advisory remains in effect for all customers of the Long Beach water system until further notice.

The upgrade project for the water treatment system is ongoing. Progress has been slower than expected due to technical and logistical challenges as we work to ensure that our customers will get an affordable and effective system to meet their needs. Implementation of the project is expected in Winter/early Spring 2020. More information will be provided to customers as it becomes available.

VISIT THE LONG BEACH WEBSITE

We have created a new customer website with the latest updates about the status of service and improvement projects for the Long Beach water system. If you have any ideas for information you would like to see on the website, please let us know.

Long Beach Waterworks website: www.clearford.com/longbeach

Sincerely,

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