



Date: April 8, 2020
To: Seasonal Customers of Long Beach Waterworks
Subject: Seasonal Water Service Start-Up

DEAR CUSTOMER,

The Operator will be turning on the seasonal water service lines at the Long Beach water system beginning on Tuesday, April 28, 2020. We will have a crew on site for the week to address problems and repair any damage to water lines after the winter.

Please note that the temporary aboveground watermain on the south side of Lakeshore Road west of Augustine Road will remain in operation as we finalize the construction plans for a replacement watermain. Residents are asked to avoid damaging or altering the water system in any way, and please report any issues to Clearford.

Property owners should make arrangements to ensure your property is ready to start receiving water, such as ensuring that your water fixtures are closed to avoid flooding and property damage. Clearford is not responsible for such damage, but we will do our best to contact property owners where we suspect that damage may be occurring on private property.

Once the seasonal water lines are turned on, we recommend running your fixtures at partially open for 1-2 minutes to push any air out of the system and flush any sediment that has accumulated in the water lines and plumbing. Note that there may be low pressure in the system during the first few days of service if there are leaks that need to be repaired.

Should you encounter any immediate problems with your water service during the start-up period, please contact:

Dave Barnard, Overall Responsible Operator
905-401-1470

Clearford Waterworks Office
519-542-7900

BOIL WATER ADVISORY IN EFFECT

Reminder that a Boil Water Advisory remains in effect for all customers of the Long Beach water system until further notice.

Customers are encouraged to check the website regularly for updates about service and improvement projects: www.clearford.com/longbeach.

Sincerely,

Gillian Dumencu
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