



Date: April 30, 2021
To: Customers of Long Beach Water Works
Subject: Update on water system upgrades

DEAR RESIDENT,

We remain committed to upgrading the water treatment plant serving the Long Beach community. Our goal is to install a new filtration treatment system. Unfortunately, the timeline for this project has been extended due to a delay in getting all the required land transfer deeds and necessary zoning amendments which are needed for the construction permits.

However, we plan to provide an interim system that will eliminate the Boiled Water Advisory. We are currently arranging and coordinating the contractors and equipment needed and will be able to provide a date for the completion of this portion of the work soon.

BOIL WATER ADVISORY IN EFFECT

Reminder that a Boil Water Advisory remains in effect for all customers of the Long Beach water system until further notice. Refer to attached recommendations for handling water during a boil water advisory. If you have any further questions about safe use of water, please contact the Niagara Regional Public Health Department at 905-688-3762 or 1-800-263-7248.

We will keep you up to date with timelines for the scheduled work as it affects residents. Thank you for your patience as we move forward with the necessary improvements to service over the coming weeks.

Sincerely,

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