

April 8, 2025

RE: Seasonal Water Line Turn-On Notification

Dear Long Beach Residents,

We are writing to inform you of the upcoming commencement of our seasonal water system maintenance activities, scheduled to begin the first week of May.

As part of our routine maintenance procedures, we will be initiating the process of filling the seasonal water lines with super chlorinated water during the first week of May. It is imperative to note that the system necessitates a mandatory 24-hour hold period before flushing can be initiated. Subsequently, flushing procedures will be completed, following which water usage by residents can resume.

We kindly request your cooperation in ensuring that your property is adequately prepared to receive water once the seasonal water lines are activated. Please take the necessary measures to ensure that your water fixtures are securely closed to prevent flooding and potential property damage. While Clearford assumes no liability for such damage, we are committed to promptly notifying property owners in cases where damage is suspected on private property.

Upon activation of the seasonal water lines, we recommend running your fixtures at a partially open position for 1-2 minutes to expel any accumulated air and flush out sediment that may have accumulated in the water lines and plumbing. Please be advised that initial days of service may experience low pressure if leaks requiring repair are detected in the system.

In the event of any immediate issues with your water service during the start-up period, please contact Clearford Office at 613-599-6474 ext. 312 for prompt assistance.

We would also like to take this opportunity to remind you that a Boil Water Advisory remains in effect for all customers of the Long Beach water system until further notice. We encourage you to regularly check our website for updates on service and improvement projects at www.clearford.com/longbeach.

Thank you for your attention to this matter and your cooperation in ensuring the smooth execution of our seasonal water system maintenance activities. Should you have any further questions or concerns, please feel free to contact us at your earliest convenience.

Regards,

Trish Liwska

Office Manager
Clearford Waterworks